

Conference Cancellation Policy:

Our conference cancellation policy is designed to be as fair as possible to both attendees and organizers, considering the costs and planning that go into running a successful event. If you are unable to attend the conference, please let us know by May 15, 2023 so that we may process your request accordingly.

Refunds:

Cancellations requests by May 15, 2023, will receive a refund less a processing fee of \$50.

After May 15, 2023, all conference registration fees are non-refundable. However, we allow attendees to transfer their registration to another individual; additional fees may apply if the new attendee represents a different registration category (i.e., an SSO registration fee transferred to Public/Business registration fee category). If you choose to transfer your registration, please notify us in writing with the name and contact information of the person who will be attending in your place.

Changes to the Conference:

The organizers reserve the right to reschedule any aspect of the conference, as well as to change the location, date, or time of sessions within the conference. In the event of any such changes, we will notify attendees as soon as possible.

Force Majeure:

If the conference is cancelled due to circumstances beyond our control, such as a natural disaster or governmental action, attendees will not be entitled to a refund. In the unlikely event that the conference is cancelled, attendees will receive a full refund of their registration fee. However, the organizers are not responsible for any other costs associated with attending the conference, such as travel or accommodation expenses.

By registering for the conference, all attendees agree to comply with the terms of our cancellation policy. If you have any questions or concerns, please contact us at c2uexpo@lakeheadu.ca

Promotions

LAKEHEAD UNIVERSITY AND THE C2U EXPO ORGANIZERS will take photographs and video and may use any such material for news or promotional purposes whether digital, in print, or any other media, including the LAKEHEAD UNIVERSITY AND THE C2U EXPO ORGANIZERS website. By participating in the Conference, Attendees, Speakers, Non-registered Speakers, Sponsors and Exhibitors grants LAKEHEAD UNIVERSITY AND THE C2U EXPO ORGANIZERS the right to use their name and photograph/video for such purposes. Attendees, Speakers, Sponsors and Exhibitors waives the right to inspect or approve the finished product in any format. In addition, all rights to royalties or other compensation arising or related to the use of photographs/videos is waived.